



Designed in the heart of the Cotswolds, England
Since 1955

Need to make a return?

At Robert Welch we work hard to design and produce products to the highest quality and standard so that they can be enjoyed day after day. However, we accept that sometimes the item you've ordered might not be quite what you expected, which is why we are happy to offer:

FREE UK RETURNS

Just fill out the form overleaf, print your returns label and send your parcel back to us.

PLEASE NOTE: all UK returns are free of charge. Robert Welch do not cover the cost of overseas returns, for information on international returns visit

robertwelch.com/returns

How to return your items:

- 1 - Fill out the form overleaf with which product(s) you would like to return.
- 2 - Choose your 'Reason for Return' from the options provided.
- 3 - Add any additional information you would like us to know about your return.
- 4 - Ensure your package is returned unused (unless faulty), in it's original packaging and securely packaged.
- 5 - Visit robertwelch.com/returns to request your returns label and find a DPD Dropoff Point.
- 6 - Place the completed form inside the box with your items, fix your label to your package and return.

Please return your items within 28 days of purchase

Need Assistance?

Call: +44 (0) 1386 840552
Email: returns@robertwelch.com
Web: robertwelch.com/returns

www.robertwelch.com



Tell us about your return

Reason for Return:

- 1 - Ordered more than one / samples
- 2 - Received wrong item
- 3 - Received additional item not ordered
- 4 - Arrived too late / No longer required

- 5 - Not like picture / description
- 6 - Item arrived damaged / missing part
- 7 - Faulty - please specify below
- 8 - Other - please specify below

Your Name: _____

Your Address: _____

Order Number: **SO** _____

Account Number: **WS** _____

| Product Code: | Description: | Qty: | Reason: |
|---------------|--------------------------|------|-------------------|
| RADBR1007L | Radford Bright Tea Spoon | 1 | 8 - unwanted gift |

Additional Information: (Please include any additional details concerning your returns in the area below)